

AGM Annual Report



Langley
Meals *on*
Wheels

September 29th 2018



Together we delivered!

Chair's Message



A society is only as good as the people who support and participate in that society. I want to thank all the volunteers of the society; The Food and Friends group and the Boutique. Without you we would not be in the place we are today. Also, to the board thank you for your dedication and helping put LMOW in the right direction. Without you and the volunteers, we could not be an influential player in the Langley community.

To the staff thank you for what you do in assuring those who need a meal get it. You do a fantastic job with little fanfare. Thank you.

LMOW is moving in the right direction financially; increase in the number of recipients getting meals and being a player in strengthening the non-profits in the Langley's. We are a key in connecting those with a need to those who supply the service. We will continue to partner with groups that are aligned with our aim of food for the community.

The next year will prove to be exciting as we look to the future. We want to look at solidifying partnerships in order to help many in the community.

Paul Crump

Board Chair

2017 BOARD OF DIRECTORS

Executive Director	Shannon Woykin
Chair	Paul Crump
Vice Chair	Rhonda Coleman
Treasurer	Mike Donovan
Secretary	Barb Chapieski
Member at Large	Sean Barber

Special Resolution: CHANGES UNDER THE SOCIETIES ACT AND THE SOCIETIES ACT SPECIAL RESOLUTION: Pursuant to the Societies Act (BC) (the "New Act"), which replaced the former Society Act (BC) effective November 28, 2016, Langley Meals on Wheels Services Society is required to electronically file a Transition Application (the "Transition Application") with the BC Registrar of Companies (the "Registrar") which consists, in part, Langley Meals on Wheels Services Society consolidated Constitution and Bylaws. Any alteration to Langley Meals on Wheels Services Society Bylaws contained in the Transition Application, in addition to those alterations expressly prescribed so that we comply with the New Act and contain other provisions that are necessary, advisable or desirable in connection with the new legislation



Executive Director's Message

This annual report celebrates the impact of Langley Meals on Wheels throughout 2017 —meals served, smiles delivered, laughs shared, and lives touched. None of this would be possible without you, our loyal supporters, who are committed to taking care of our clients. Whether your gift is time to package or deliver meals, host and serve at Food and Friends, selling in our thrift store, or a financial gift you are critical to our goal of serving neighbors in need. Thank you for your gifts!

As we recognize our accomplishments from 2017, we look forward to even bigger milestones this coming year. In February 2019, Meals on Wheels celebrates 40 years of service to our community.

We look forward to celebrating with you all year long, honoring our past and looking to the future. Together, we will continue to work toward a community that provides more than just a meal and a society that goes above and beyond to make a difference in people's lives.

Thank you for helping us serve the community for the last 39 years. We could not have done it without you!

Shannon Woykin
Executive Director



We gratefully acknowledge these Funders for their support of our programs and services

\$1,000 or more:

Mr. & Mrs. Coesel

Mrs. Guillou

Mr. Mackenzie

Mr. Mavis

Mrs. Robinson

Mr. & Mrs. Steunenber

Mrs. Vanderzwan

Organizations:

BC Gaming

Fraser Health Authority

Langley City

Langley Township

Langley Hospital Foundation

New Horizons

Pharmasave Drugs National Ltd.

UA Local 516 Promotion Fund

Volunteering 2017 - 2018

Total Number of Volunteers Registered with the Society: **117**

- Volunteer Delivery Drivers: **54**
- Food and Friends Volunteers: **34**
- Boutique Finds Volunteers: **24**
- Kitchen Volunteers: **2**
- Office Volunteers: **2**
- Board of Director Volunteers: **5**

Total Number of Hours Volunteered:

11,529 hrs



Total Number of Kilometers to deliver meals: **38,559kms**



Program Operation



Home Meal Delivery Program

Fresh or frozen, daily delivery or only as needed, our meal service is designed to meet all types of meal support needs. Delivered by our dedicated volunteers giving the client a social contact while providing the all-important safety check. Wholesome and delicious!

Food & Friends Luncheon Program

The Food and Friends programs was developed to help alleviate isolation amongst seniors 55+, promote socialization and community inclusion, all while providing delicious and nutritious meals at an affordable price. Seniors are invited to attend any of our Food & Friends 7 locations in the City and Township of Langley.

Who we are and what we do best!

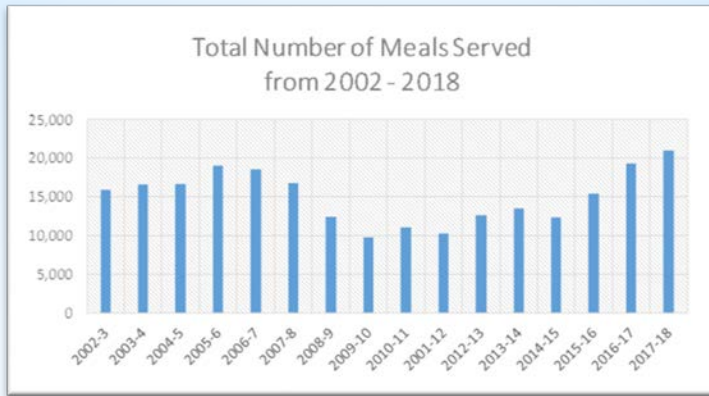
Total Number of meals delivered and served: **21,029**

- Number of Hot Meal Program meals served: **18,152**
- Number of Meals served at Food and Friends: **2,877**

Finances 2017 - 2018

Total Society revenue: **\$ 122,591**

Total Society expenses: **\$ 118,057**



Actual cost per meal: **\$ 15.90**



Fun fact:

Is we paid our volunteers minimum wage for their volunteer hours:

It would cost **\$ 145,842 wow!**



LANGLEY MEALS ON WHEELS SERVICES SOCIETY		
Statement of Financial Position		
March 31, 2018		
<i>(Unaudited - See Notice To Reader)</i>		
	2018	2017
ASSETS		
CURRENT		
Cash	\$ 162,262	\$ 144,633
Accounts receivable	-	2,205
Inventory	319	-
Goods and services tax recoverable	3,470	2,818
Prepaid expenses	4,419	3,212
	170,470	152,868
PROPERTY, PLANT AND EQUIPMENT (Net of accumulated amortization)		
	7,398	5,241
	\$ 177,868	\$ 158,109
LIABILITIES AND NET ASSETS		
CURRENT		
Accounts payable and accrued liabilities	\$ 12,916	\$ 1,680
Current portion of long term debt	-	1,614
Deferred revenue	67,083	73,509
	79,999	76,803
NET ASSETS		
Unrestricted net assets	97,869	81,306
	\$ 177,868	\$ 158,109

Meal Subsidy Program

Langley Meals on Wheels endeavors to service all those in need of a meal. In the case of those who cannot afford the cost of a meal, we have the subsidy program to help receive nourishing food at a lower cost.

LANGLEY MEALS ON WHEELS SERVICES SOCIETY

Statement of Revenues and Expenditures

Year Ended March 31, 2018

(Unaudited - See Notice To Reader)

	2018	2017
REVENUES - MEALS ON WHEELS	\$ 109,590	\$ 91,725
DIRECT COSTS		
Driver subsidy	4,893	3,215
Packaging	9,294	10,335
Purchases - meals	83,374	54,973
	97,561	68,523
GROSS PROFIT (11%; 2017 - 25%)	12,029	23,202
EXPENSES		
Advertising and promotion	3,870	3,492
Amortization	1,729	4,917
Board and staff development	1,311	217
Computer	6	62
Insurance	1,510	1,674
Interest and bank charges	278	188
Management and consulting fees	-	975
Meals and entertainment	238	-
Office and miscellaneous	5,956	8,359
Professional fees	4,211	4,902
Rent and occupancy costs	9,757	9,678
Repairs and maintenance	77	105
Salaries and wages	84,490	67,080
Staff appreciation	13	565
Sub-contracts	-	862
Telephone	1,752	1,264
Travel	46	224
Vehicle	2,813	3,797
	118,057	108,361
EXCESS OF EXPENSES OVER REVENUES BEFORE OTHER INCOME	(106,028)	(85,159)
OTHER INCOME		
Donations	15,531	13,425
Food and Friends	1,235	49
Gaming	81,722	64,400
Grants and sundry	22,717	17,145
Store - net	1,386	2,175
	122,591	97,194
EXCESS OF REVENUES OVER EXPENSES	16,563	12,035
UNRESTRICTED NET ASSETS, beginning of year	81,306	69,271
UNRESTRICTED NET ASSETS, end of year	\$ 97,869	\$ 81,306

From the Staff

In November of 2015, we both began volunteering for Langley Meals on Wheels, delivering meals on the Brookwood route. We enjoyed bringing meals to the clients, and always looked forward to our short little visits.

In November 2017, we both began working in the office. It has been enlightening to be a part of the day-to-day operations. It is evident how important our volunteer drivers are, they are the backbone of the organization. We are always so appreciative and impressed with the care and concern that our drivers have shown towards our clients. Each one goes above and beyond to ensure that the people in our community receive their meals throughout the week.

We are grateful for the opportunity to serve our community.

Grace and Angie



Boutique finds

The volunteer group has grown to 30 and has raised more than \$2,870.42 for the meal subsidy program.

The store is run by volunteers each bringing their special skills. Our special upscale thrift store is a treat to search for unique finds. The volunteers go out of their way to connect with the customers, to make them feel special.

